



Quality Policy

Silgan is a leading global sustainable packaging provider for consumer goods products to many of the world's best known consumer products companies. We partner with our customers to enable them to bring their essential products to the world in the most efficient, sustainable and cost-effective packaging formats. Guided by the internationally recognized BRCGS Packaging Materials Standard, our quality policy is designed not just to meet but to exceed the expectations of our customers, regulatory requirements, and industry best practices.

We aim to create packaging that protects the integrity of food products and ensures the health and safety of consumers. By maintaining a quality management system focused on continuous improvement, risk assessment, and staff training in food safety principles, we drive excellence in all that we do. Our culture of quality encourages every employee to take ownership of their work, fostering a proactive approach to problem-solving. We conduct regular internal audits and compliance checks, staying aligned with BRCGS standards and evolving alongside the latest advancements.

We celebrate and reward the exceptional contributions of our team, empowering each person to reach their full potential. We invest in creating a safe and environmentally conscious workplace where every action reflects our unwavering commitment to the highest standards of integrity and ethical behaviour.

We recognize the importance of protecting our planet and are committed to reducing our environmental footprint. Through sustainable practices, we aim to conserve natural resources, minimize waste, and support a circular economy with recycled and recyclable materials. Our goal is to create packaging that protects both food and the environment for future generations, continuously seeking innovations to enhance our efforts.

We believe quality and sustainability are everyone's responsibility, fostering a culture that inspires each team member to contribute to these goals. We commit to Quick Response Continuous Improvement, focusing on containment, root cause identification, elimination, and lessons learned. We believe in the application of CounterMeasure Ladder (CML) to increase a system's robustness

This policy is regularly reviewed and refined to align with evolving market needs, technology, and regulations. Together, we build a future rooted in customer satisfaction and environmental responsibility, driving our company to lead with integrity in the food packaging industry. Communicated at all levels, this policy reflects our commitment to a safer, sustainable future, where each of us leaves a lasting, positive impact.

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Matthias Lörincz

President, General Manager Europe