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October 2020

Dear Customer and Business Partner,

In our five production facilities we implemented from the beginning of COVID-19 strict procedures. It is our clear target for our employees, customers and all business partners to stay safe and healthy and to avoid any risk.

Since many years, all Silgan Closures production sites are British Retail Consumer Global Standard (BRC) certified for Packaging Materials currently with the best possible rating confirming that the highest worldwide-recognized hygiene level is maintained.

On top of this, Silgan Closures have implemented several measures based on a thorough risk assessment executed for the entire supply chain. These measures include for example:

Production Plants:

- Social distancing at least 1,5 meter, no hand shakes
- Hand disinfection and measuring temperature at factories' entrance
- wearing face masks on the shop floor, in the aisles and offices
- separation of persons between the shifts and maintaining distance in our entire premises

Audits & Supplier, Customer Visits in the Factories:

All audits (BRC, ISO, Sedex) with a physical presence of auditors are not allowed any longer as result from COVID-19. We accept a remote audit, or we check the possibility to postpone for an indefinite period of time. In all cases, we are in a very close contact with you our customers and business partners to find a solution. The most important, to minimize the risk wherever possible.

Please follow our strict rules for logistic operators, including truck drivers.

Wherever possible, we asked our employees to work remotely and enabled everybody is to communicate via video or telephone conference with you to cover the daily business.

We hope for your comprehension that travelling of the Sales & Technical teams should only take place when absolutely necessary. Our employees are asked not share the car when travelling with others. The visit of events or trade shows is not allowed for all our employees until further notice.

Flu Shots for all Employees:

Each plant is organizing – in close coordination with the local medical service – to offer flu shots on a voluntary base to the employees. They will be provided free of charge on site. In that way, the employees do not need to make an external appointment with their doctor.

We will keep you updated about major developments concerning our business relationship. Silgan Closures commits to take every possible precaution to protect all stakeholders in the best possible way from any impact of COVID-19.

If you have any questions, please feel free to contact our Sales Representative.

Sincerely,

Silgan Closures GmbH



Matthias Lörincz
President & General Manager
Europe Middle East and Africa



Markus Laurenz
Vice President
Sales & Marketing EMEA

